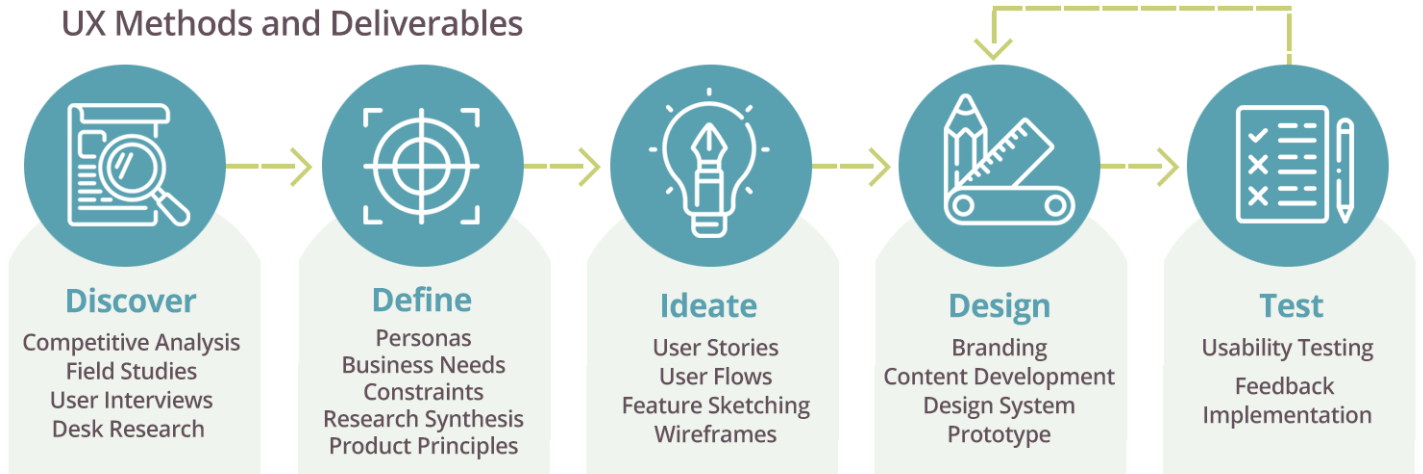


# Tami Buckman UX Designer

Richmond VIRGINIA tamibuckman.com

## UX Methods and Deliverables



## WORK EXPERIENCE

### Bon Secours Mercy Health

Product Engineer | February 2019 - Present

Rapid design of digital solution prototypes, bridging the gap between business stakeholders and developers, ensuring adoption with communication and training. Product lifecycle monitoring, facilitation of discovery workshops, user experience design, and user acceptance testing.

### Bon Secours Health System

Lead Web Solutions Analyst | June 2015 - February 2019

Web Solutions Analyst | November 2012 - June 2015

Portal Specialist | June 2011 - November 2012

Partnered with colleagues to harness digital and intranet channels to automate and complement work processes to support better patient care. Produced web-based collaboration and communication intranet sites for corporate offices and clinical facilities of a Catholic health system that employs 30,000+. User interface design for bonsecours.com.

### Riddick Advertising

Senior Art Director / Project Manager | April 2004 - June 2011

Strategic planning and art direction for print and digital projects. Branding, advertising campaigns, direct mail, websites. Lead creative and mentor for team of art directors, graphic designers and junior project managers. Photo shoot art direction and implementation of brand standards for clients including Rubbermaid Commercial Products and Genworth Financial.

### Graphics-3

Senior Art Director / Project Manager | January 2001 - April 2004

### Hall & Partners

Graphic Designer | June 1998 - December 2000

## EDUCATION

### MARYLAND INSTITUTE COLLEGE OF ART

MPS Master of Professional Studies in UX (User Experience) Design. May 2022

### VIRGINIA COMMONWEALTH UNIVERSITY

BFA Communication Arts & Design, 1997. Completed the requirements for the Honors Program and graduated Cum Laude.

### AMERICAN INTERCONTINENTAL UNIVERSITY

London, England: courses in Photography and Art History, 1996. Received VCU World Study Scholarship for International Education.

### JAMES MADISON UNIVERSITY

Undergraduate art foundation courses, 1993-94.

## AWARDS & ACCOLADES

Featured Speaker, Richmond SharePoint User Group July 2020, Microsoft 365 Migration

2015 Dedicated Service Award Nominee, Bon Secours

Presenter, 2015 IIE Engineering Lean & Six Sigma Conference, Atlanta: "No More Silos: Intranet Technology for Lean Project Management"

## TOOLKIT

Adobe Creative Suite | Figma, Adobe XD | Figjam, Miro  
Agile, Lean, Design Thinking | Jira, Trello, Confluence, ALM Octane  
Sitecore, Salesforce | Microsoft 365